

How-To Internationally Sponsor in the Europe Market

(Information available on www.neways.com)

1. Distributor application and agreement forms are available by contacting the Neways Europe Support Centre at **+32 2711 6991** (additional phone numbers, including free phone numbers are listed in the Questions section below). Neways Europe office hours are Monday through Friday 9 a.m. to 5 p.m. (European Central Time). Note that on Wednesday the lines open 10 a.m. to 5 p.m. for staff training purpose.
2. Submit the completed Distributor application and agreement form to Neways Europe by fax at **+32 2711 6980**, email to applications@newaysonline.be or post to:
Neways Europe
New Applications
Kouterveldstraat 20
1831 Diegem
Belgium
3. New Distributors are required to submit a product order with their Distributor application and agreement. Distributor application and agreement forms that do not have an accompanying order are not processed until a product order is placed. There is not a minimum order amount for accompanying product orders.
4. Distributor application and agreement forms are processed within two working days provided all the details submitted are complete and correct.
5. New Distributors are eligible to sponsor immediately upon the acceptance of their application and agreement form by Neways.
6. New Distributors located in the region receive confirmation of acceptance of their Distributor application and agreement in the form of a welcome pack and letter. The welcome letter includes important information regarding:
 - Confirmation of Distributor ID#
 - Neways Europe contact numbers
7. Neways Europe compensation plan can be viewed at <http://images.neways.com/corporate/EUcompbrochure.pdf>
 - Distributors must maintain a minimum 75 PV each month to qualify for both Multiplex and Affinity profit centre commissions.
 - Executive Leadership monthly qualification is 75 PV, 800 PGV (personal group volume), and 350 APGV (affinity personal group volume)
 - Additional qualification levels and values are specified in the complete Europe compensation plan brochure that can be viewed by selected the above link.

How-To Place a Product Order in Europe

1. By Telephone:

Call the Neways Support Centre Europe to place your order with one of our Customer Support Representative.

Calls can be made free of charge (Free phone) if calling from inside the countries listed in the Questions section below. If calling from outside those countries, please note that Standard International Call Rates will apply.

Office hours are Monday through Friday, 9 a.m. to 5 p.m. (Central European Time), except on Wednesday when the phones open from 10 a.m. to 5p.m.

2. By Post:

Neways Europe – Order
Kouterveldstraat 20
1831 Diegem
Belgium

3. By Fax:

+32 27116980

Standard International Call Rates apply.

4. By Online shopping:

You can order online, 24/7 by accessing <http://www.neways.com/eu/>

Choose your country on the drop down menu, then login with your Distributor ID and your web password. If you don't have a web password, you can use "the forgot my password" link on the Join Now page. An email will be sent to your address with a link to a page to create your password. If you have not registered your email address with Europe yet, please contact the Support Centre (customercare@newaysonline.be)

** please note that only Distributors residing in the countries available in the drop down menu of the portal page can order online and ship to their countries.

5. To Set up an Automatic Monthly Order:

If you order the same set of products every month then you can set up an Automatic Monthly Order (AMO). Your selected products will then be sent to you on the same date each month. Please note the contents cannot be changed on a month to month basis. To set up an AMO or to make enquiries regarding changes to your existing AMO, please email amo@newaysonline.be or call the Neways Support Centre Europe. Please submit AMO related requests by email/post only.

Accepted payment methods include: Visa, MasterCard, and Bank Transfer. In order to pay by bank transfer please email customercare@newaysonline.be or contact the Neways Support Centre Europe to obtain the bank account details relevant to your country of residence.

Distributor Commission Payment Options

Commission payments are processed on the 20th of the month following the close of the commission period.

For Distributors residing in the UK, commission amounts greater than 3 GBP (the equivalent of €5.00) can be paid by direct deposit to a European bank account. Commission earnings are applied as a credit to the Distributor's Neways account if there is not a valid direct deposit authorisation form on file.

For all other European Distributors, commission amounts greater than €5.00 can be paid by direct deposit to a European bank account. Commission earnings are automatically applied as a credit to the Distributor's Neways account if there is not a valid direct deposit authorisation form on file or if the country is not yet set for a bank transfer.

International commissions can be paid by cheque. Minimum cheque amount for an international Distributor is €50.00. Commission amounts greater than €200.00 can be paid by direct deposit to a European bank if there is a valid direct deposit authorisation form on file.

Payments are processed during commission run. If the direct deposit authorisation form provided by the Distributor is not valid and the commission payment bounces, administration charges will occur. Also the bounced commission will only be deposited after reception of a valid direct deposit authorisation form during the following commission run.

Questions

Please direct any questions regarding Distributor sign-up, order processing, and commission payments to the Neways Support Centre Europe. Emails can be sent directly to the following departments:

General Queries	customercare@newaysonline.be
Orders	orders@newaysonline.be
Application Form	applications@newaysonline.be
Commissions Queries	commissions@newaysonline.be
E-newsletter	subscribelatest@newaysonline.be
Web Queries	webmaster@newaysonline.be
Parcel Queries	returns@newaysonline.be

Telephone

Calls can be made free of charge (Free phone) when dialling from one of the European countries listed below. Please note that some mobile phone providers do not accommodate calling 800 numbers.

If you experience difficulties joining our free phone lines, please try our direct phone lines. If you are calling from a country that does not have a free phone number, please call a direct phone* number that provides your preferred language.

*Local and international phones rates apply.

Charges for calls made from mobile phones may vary, please contact your service provider for details.

European Country	Free Phone	Direct Phone*	Language
Austria	0800 005 892	+32 2711 6990	German, English
Belgium	0800 112 50	+32 2711 6995	French, Dutch, German, English
Germany	0800 664 6699	+32 2711 6994	German, English
Ireland	1 800 654 238	+32 2711 6997	English
Italy	800 897 587	+32 2711 6993	Italian, English
Luxembourg	800 251 47	+32 2711 6996	German, French, English
Malta	800 62033	+32 2711 6988	English, Italian
Netherlands	08000 234 033	+32 2711 6999	Dutch, English
Spain	800 300 409	+32 2711 6992	Spanish, English
Switzerland	Currently not available	+32 2711 6987	German, French, Italian, English
UK	0808 101 2221	+32 2711 6998	English

Opening Hours

Support Centre Europe Opening Hours are:

Monday to Friday: 9am – 5pm Central European Time
 8am – 4pm UK time

Wednesday: 10am – 5pm CET
 9am – 4pm UK time